

## **Applications of Total Quality Management in medical libraries**

**Amane Dadashi Mehrabani:** MS student in Library and information Science, Tabriz University of Medical Sciences

**Leia Mirzapour:** MS student in Library and information Science, Tabriz University of Medical Sciences

**Mina Mohammadi:** MS student in Library and information Science, Tabriz University of Medical Sciences

**Vahideh Zarea Gavgani:** (PhD), Assistant Professor, Tabriz University of Medical Sciences, Health Services Management Research Center ,National public Health management center (NPMC)

### **Abstract**

The library is a growing organism. Consistent with social development, growth of the nation and influence of technological change; library management and services change. This changing feature of library forces a need for continues renewal in the ways libraries administrate and manage their performance and services. They need to recruit appropriate methods to link the information and knowledge sources with tools and channels that user prefer to use. Total Quality management as one of modern approaches can be utilized in medical libraries to ensure quality in performance and service. This paper reviews the components of TQM and its applications in libraries with a glance at the available literatures.

**Keywords:** Total Quality Management In Library Science, Medical Libraries, Library Management

\*Corresponding author:

**E-mail:** Vgavgani@gmail.com